The long-term business success of Arab Printing Press depends upon our ability to continually improve the quality and value of our products and services in order to enhance customer satisfaction while protecting people and the environment. Emphasis must be placed on ensuring human health, operational safety, environmental protection, quality enhancement and community goodwill.

The QSE Management System provides the infrastructure to consistently deliver products and services that meet customer and applicable statutory and regulatory requirements within a safe and environmentally friendly environment.

Accordingly, Arab Printing Press is committed:

- To understand customers’ needs and expectations; perform the job without error, and on time every time;
- To identify, assess, understand and fully comply with all regulations and requirements related to Quality, Health and Safety, Environment, legal, customers, and other requirements;
- To consider environmental and safety factors when making planning, purchasing, and operating decisions;
- To engage, direct and support employees to contribute to the effectiveness of the QSE management system through training, awareness sessions, knowledge sharing and motivation;
- To seek to prevent pollution before it is produced, reduce the amount of waste at our facilities, and support pollution prevention measures by our customers and suppliers;
- To use energy efficiently throughout our operations, reuse and recycle whenever possible, and use environmentally friendly materials;
- To share information with the QSE responsible and employees on matters which are likely to affect their health and safety as well as the environment;
- To actively seek ways to eliminate or minimize identified QSE risks, service and product risks, workplace hazards, process inefficiencies, process variance and the prevention of pollution associated with our products and services;
- To adopt a Zero Accident Tolerance attitude to any occurrence threatening the Health, Safety & Environment of the workforce and public;
- To provide a safe and healthful work environment and promote an accident free work place through training and accident prevention programs;
- To seek consultation and participation of workers;
- To work cooperatively with others to achieve QSE management’s intended outcomes.

Top Management ensures that:

- Arab Printing Press will establish QSE performance objectives, measure results, assess and continually improve processes, services and product quality;
- The QSE Management System performance, effectiveness and objectives are continuously monitored with the aim of maximizing our customers’ satisfaction, the environment protection and the promotion of health and safety awareness;
- This policy will be communicated and it will be reinforced throughout the company and available to the public.

The QSE Responsible is responsible for, and has authority for maintaining this policy and effective implementation of the QSE Management System.

Managers at every level lead in the communication and implementation of QSE policies and procedures while ensuring compliance.


Elie Raphael
Chairman & General Manager

(Signature & Date)